



Environmental



Colchester Borough Council



Company background

Operates a fleet of waste management vehicles for refuse and recycling collection in the local borough.

Location

Colchester

Fleet

20

Telephone

01206 282625

Being in the top ten recycling areas in the United Kingdom, Colchester Borough Council invested in the Navman Wireless tracking solution to ensure that they stay ahead of the game.

Key Benefit

“Reduced downtime for vehicles”

David McManus, Waste & Transport Manager,
Colchester Borough Council



NAVMAN
wireless

For Successful Fleet Management

Key Benefits



Reduction in Environmental Impact

“Colchester Borough is in the top ten recycling areas in the United Kingdom so it is essential that we take part in the campaign to help reduce environmental damage. With the use of vehicle tracking we are now able to do this through better route management. This reduces fuel consumption and thus decreases emissions into the atmosphere.”



Increase in Productivity

“Operations Management are now able to communicate more efficiently with the fleet of waste vehicles via the Mobile Data Terminal (MDT). Jobs are dispatched, reminders of difficult collections are sent, and missed collections are communicated quickly, meaning that there is less downtime or mileage accumulated by the vehicles.”



Improvement in Customer Service

“Previously we have not been able to indicate accurately to residents when their rubbish collection will be completed. We are now able to provide this information accurately with the help of Navman OnLineAVL software. Residents can be informed as to when the trucks will be at their address and also assist in sending the trucks back for quick service to any missed collections.”



Proof of Service

“Any speculation of missed collections has always been hard to prove, meaning time and money was spent in sending a vehicle back out for the collection which may have already been completed; it was word against word. Accurate information can now show that the pick up truck has travelled down that street.”

“Reduced environmental impact”

David McManus, Waste & Transport Manager, Colchester Borough Council

