



Service



## PV Wall & Sons Ltd



### Company background

Serving the Commercial and Public Sectors since 1899, they specialise in offering top quality mechanical and plumbing engineering services to the building industry nationwide.

### Location

Birmingham

### Fleet

8

### Telephone

0121 444 8134

Using Fleet Management, PV Wall & Sons Ltd has gained greater management control by being able to meet deadlines consistently, improve customer service and provide proof of service where necessary.

## Key Benefit

**“10% reduction in wages”**

Charles Wall, Director, PV Wall & Sons Ltd



*Engineering Services  
for Buildings*

**NAVMAN**  
wireless

For Successful Fleet Management

# Key Benefits



## Meeting Time Deadlines

"Real-time visibility of our fleet has enabled us to provide assurance to customers that we are able to meet specific time deadlines for some contracts. We are now able to see a potential problem well in time to enable it to be resolved without affecting any contractual obligations that we have committed to."



## Reduction in Wages

"The conversion from using paper time sheets to using the reporting suite from the OnLineAVL solution to produce electronic time sheets has shown a 10% reduction in the pay-roll. This has also eliminated unnecessary paperwork for both our drivers and our administrators."



## Increased Customer Service

"Our customers now enjoy an improved service through more efficient routing and allocation of vehicles to a job. Having the visibility to send the nearest vehicle has greatly reduced our response times to customers."



## Proof of Service

"Using OnLineAVL we are now able to provide accurate invoicing and validated assurance of our service when requested."

**"Best thing we have ever invested in"**

Charles Wall, Director, PV Wall & Sons Ltd

